***UNICEF - Unconditional Child Cash Grant programme for Syrian families in Jordan***

**Bi-Monthly Post-Distribution Monitoring (PDM) Questionnaire – ROUND (3)**

**Serial Number\_\_\_\_\_\_\_\_**

**Introduction**

Hello, my name is ………………..and I am working as a Field Researcher for To-Excel Consulting. Today, we are conducting research on behalf of the United Nations Children’s Fund (UNICEF). We are in the process of conducting interviews among Syrians in Jordan. This research is to examine the use and effectiveness of the UNICEF Unconditional Child Cash Grant, which is being delivered to recipients through the UNHCR Cash Grant delivery mechanisms. You have been selected for this interview as you are in receipt of the UNICEF Unconditional Child Cash Grant.

**Consent and Confidentiality**

All of the answers that you give in this questionnaire will be treated with upmost confidentiality. There are no right or wrong answers, and your responses will only be used for analysis by UNICEF. Your answers will in no way impact upon the level of assistance you receive from the United Nations. In addition, you have the right not to disclose your name, address and personal details. Please note that you have the right to refrain from answering any of the questions which you do not wish to answer. However, your cooperation and transparency in answering the questions will allow us to better understand your circumstances and measure the impact for recipients of the UNICEF Unconditional Child Cash Grant. The interview will take around 30 to 40 minutes. Do you agree to participate in this research?

**Interviewer:** (If participant approves please go ahead with questionnaire. If not, thank him/her and end the interview.)

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ | | | | **Respondent name** | |
| 2 | Outside UNHCR List | 1 | UNHCR List | **Method of Selection** | **M1.** |
| |  |  |  |  |  |  |  |  |  |  |  | | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | |  |  |  |  |  |  |  |  |  |  |  | | | | | **UNHCR File No.** | **M2.** |
| |  |  |  |  |  |  |  |  |  |  | | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | |  |  |  |  |  |  |  |  | **7** | **0** | | | | | **Phone/ Mobile number** | **M3.** |
| \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_  \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ | | | | **Full address** | |

|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
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| |  |  |  |  |  |  |  |  | | --- | --- | --- | --- | --- | --- | --- | --- | | **DAY** | | **MONTH** | | **YEAR** | | | | |  |  |  |  | **2** | **0** | **1** | **5** | | | | | | | | | | | **Interview Date** | **S1.** |
| 10 | Ma’an | 07 | | Balqa | 04 | Amman | | 01 | Irbid | **Governorate** | **S2.** |
| 11 | Mafraq | 08 | | Tafilah | 05 | Zarqa | | 02 | Ajloun |
| 12 | Aqaba | 09 | | Karak | 06 | Madaba | | 03 | Jarash |
| \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ | | | | | | | | | | **District** | **S3.** |
| \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ | | | | | | | | | | **Area** | **S4.** |
| 03 | | | 02 | | | | 01 | | | **Supervisor ID** | **S5.** |
| |  |  | | --- | --- | |  |  | | | | | | | | | | | **Interviewer ID** | **S6.** |
| |  |  |  |  |  | | --- | --- | --- | --- | --- | | **HOUR** | | **:** | **MINUTES** | | |  |  |  |  | | | | | | | | | | | **Interview start time**  **(24 hrs.)** | **S7.** |

**Section (1) – General information**

***First, I have some general questions to ask you***

**Interviewer: (Record gender without asking)**

**D1. Gender of Respondent**

Male 1

Female 2

**Ask all**

**D2. How old are you?**

Record age in years\_\_\_\_\_\_\_\_\_\_\_\_\_\_

**Ask all**

**D3. How many members are there in your family including yourself?**

Record number **\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_**

**Ask all**

**D3a. And how many of them are children under 18?**

Record number **\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_**

***I would like to ask couple of questions about your children***

**Ask all**

**D4a/D4b. Name, gender and age of each child starting with the youngest**

**Ask for each child who is 5 years old and older**

**D4c. Does your child (child name) receive any kind of education whether formal or informal?**

**Ask only about children who receive education (if (yes) in D4c)**

**D4d. Is it formal education at school or informal education?**

**Ask only about children who receive formal education (if (1) in D4d)**

**D4d.1 does your child (Child name) go to a public or private school?**

**Ask for each child**

**D4e. Does your child (child name) work?**

|  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
|  | **Child’s Name** | **D4a.**  **Gender** | | **D4b.**  **Age** | **D4c.**  **Receive Education** | | **D4d.**  **Type of Education** | | **D4d.1**  **Type of School** | | **D4e.**  **Work** | | |
| **Male** | **Female** | **Yes** | **No** | **Formal** | **Informal** | **Public** | **Private** | **Yes** | **No** | **Occasionally** |
| **1** |  | 1 | 2 |  | 1 | 2 | 1 | 2 | 1 | 2 | 1 | 2 | 3 |
| **2** |  | 1 | 2 |  | 1 | 2 | 1 | 2 | 1 | 2 | 1 | 2 | 3 |
| **3** |  | 1 | 2 |  | 1 | 2 | 1 | 2 | 1 | 2 | 1 | 2 | 3 |
| **4** |  | 1 | 2 |  | 1 | 2 | 1 | 2 | 1 | 2 | 1 | 2 | 3 |
| **5** |  | 1 | 2 |  | 1 | 2 | 1 | 2 | 1 | 2 | 1 | 2 | 3 |
| **6** |  | 1 | 2 |  | 1 | 2 | 1 | 2 | 1 | 2 | 1 | 2 | 3 |
| **7** |  | 1 | 2 |  | 1 | 2 | 1 | 2 | 1 | 2 | 1 | 2 | 3 |
| **8** |  | 1 | 2 |  | 1 | 2 | 1 | 2 | 1 | 2 | 1 | 2 | 3 |
| **9** |  | 1 | 2 |  | 1 | 2 | 1 | 2 | 1 | 2 | 1 | 2 | 3 |

**Ask only about children who DO NOT receive any education OR who receive informal education (if (2) in D4c or (2) in D4d:**

**D4f. What is/are the reason(s) that your child/children are not enrolled in schools?**

**(Don’t read - Multiple responses allowed) (Rank maximum 3 responses – (1) most important and (3) least important)**

|  |  |  |
| --- | --- | --- |
|  | **D4f.1** | **D4f.2** |
| **Ranking** |
| No space in governmental schools | 01 |  |
| High transportation costs to reach the school | 02 |  |
| School fees are too high | 03 |  |
| Violence at school / tension at school | 04 |  |
| Low quality of teaching | 05 |  |
| Poor physical infrastructure | 06 |  |
| Dangers for the kids on the way to school | 07 |  |
| Child lost engagement / motivation to learning | 08 |  |
| Child was out of school for too long and could not enrol in formal education | 09 |  |
| Suffers from health problems/disabled | 11 |  |
| Poor education during evening classes | 12 |  |
| Was rejected by the school | 13 |  |
| Poor financial situation | 14 |  |
| The father refused his child to enrol in school | 15 |  |
| No identity papers | 16 |  |
| Other (specify)\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ | 97 |  |

**Ask only about children who DO NOT receive any education (if (2) in D4c)**

**D4g. What is/are the reason(s) that your child/children are not attending informal education?**

**(Don’t read - Multiple responses allowed) (Rank maximum 3 responses – (1) most important and (3) least important)**

|  |  |  |
| --- | --- | --- |
|  | **D4g.1** | **D4g.2** |
| **Ranking** |
| The entity delivering informal education does not release a certification | 01 |  |
| I do not trust the entity delivering informal education | 02 |  |
| Fees are too high | 03 |  |
| Violence at school / tension at the premises of the entity delivering informal education | 04 |  |
| Low quality of teaching | 05 |  |
| Poor physical infrastructure | 06 |  |
| Dangers for the kids on the way to the entity delivering informal education | 07 |  |
| Child lost engagement / motivation to learning | 08 |  |
| High transportation costs to reach the entity delivering informal education | 09 |  |
| Child was out of school for too long and could not enroll in informal education | 10 |  |
| Don't know if there are centres for informal education in the area | 11 |  |
| The child has no desire to learn/to enrol in a school | 12 |  |
| Was rejected by the center | 14 |  |
| Poor financial situation | 15 |  |
| No identity papers | 16 |  |
| Suffers from health problems/disabled | 17 |  |
| The father refused to enrol his child in a center | 18 |  |
| Other (specify) | 97 |  |
| I don’t know what informal education is **[Skip to Interviewer instruction]** | 99 |  |

**Ask only about children who DO NOT receive any education (if (2) in D4c)**

**D4h. did you know that UNICEF supports centres providing free informal education for all out-of-school children?**

Yes 1

No 2

**Interviewer note - Please read out the following paragraph:**

**INFORMAL EDUCATION: Educational activities that range from recreational activities to literacy numeracy, and life skills sessions. These educational activities are not certifiable by the Ministry of Education and not specifically bound to certain age or target group.**

**D4i. Would you send your child to one of these centres?**

Yes 1

No 2

**If answered (No) in D4i, ask:**

**D4j. why not? (Don’t read - Multiple responses allowed)**

|  |  |
| --- | --- |
| The entity delivering informal education does not release a certification | 01 |
| I do not trust the entity delivering informal education | 02 |
| Fees are too high | 03 |
| Violence at school / tension at the premises of the entity delivering informal education | 041 |
| Low quality of teaching | 05 |
| Poor physical infrastructure | 06 |
| Dangers for the kids on the way to the entity delivering informal education | 07 |
| Child lost engagement / motivation to learning | 08 |
| High transportation costs to reach the entity delivering informal education | 09 |
| Dangers for the kids to reach the entity delivering informal education | 10 |
| Child was out of school for too long and could not enroll in informal education | 11 |
| Other (specify) | 97 |

**Ask all**

**D5. Who is the head of the family, as registered in the UNHCR?**

Father 1

Mother 2

Other (Specify) \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ 97

**Ask all**

**D6. Is there any family member who has a disability?**

Yes 1

No 2

**If answered “yes” in D6, ask:**

**D7. And out of those who have a disability, how many are of children under 18 years old? (Don’t read – one response allowed)**

|  |  |
| --- | --- |
| One child | 01 |
| Two | 02 |
| Three | 03 |
| Four | 04 |
| More than four children | 05 |
| None | 06 |

**Ask all**

**D8. Who are the main economic contributors in the family?**

**(Multiple responses allowed)**

|  |  |
| --- | --- |
| Father | 01 |
| Mother | 02 |
| Other adult | 03 |
| Child over 16 | 04 |
| Child under 16 | 05 |
| None | 06 |

**Ask all**

**D9. What are your main sources of income? (Probe: any other sources?)**

**(Don’t read – Multiple responses allowed)**

|  |  |
| --- | --- |
| UN cash assistance (UNHCR / UNICEF) | 01 |
| WFP vouchers | 02 |
| Remittances | 03 |
| Cash or vouchers from another NGO | 04 |
| Paid Labour | 05 |
| Small business | 06 |
| Asking for money | 07 |
| Other (Specify\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ | 97 |

**Section (2) Awareness of the Child Cash Grant**

**Ask all**

**Q1. Have you received any additional amount to your monthly UNHCR cash grant?**

**Interviewer Note: Please make sure that we are talking here about the UNICEF cash grant as the additional amount.**

Yes 1

No 2 **(Go to N1 at the end of this questionnaire)**

**If answered “yes” in Q1, ask:**

**Q2. How many times have you received this additional amount till today?**

|  |  |
| --- | --- |
| One time | 01 |
| Two times | 02 |
| Three times | 03 |
| Four times | 04 |
| Five times | 05 |
| six times | 06 |
| More than six times | 07 |

**Ask all**

**Q3. Are you aware that the additional amount is a Child Cash Grant from UNICEF specified for children?**

Yes 1

No 2

**If answered “yes” in Q3 ask:**

**Q4. How did you hear about the Child Cash Grant from UNICEF?**

**(Don’t read– multiple responses allowed)**

|  |  |
| --- | --- |
| When registered at the UNHCR | 01 |
| When visited UNHCR | 02 |
| From family/friends/neighbors | 03 |
| From NGOs/CBOs | 04 |
| Via text (SMS) message | 05 |
| Other (Specify) \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ | 97 |

**Ask all**

**Q5. Are you aware that the Child Cash Grant from UNICEF is JD 20 per child per month?**

Yes 1

No 2

**Ask all**

**Q6. Are you actually receiving the Child Cash Grant from UNICEF at a rate of JD 20 per child per month?**

|  |  |  |
| --- | --- | --- |
| Yes | 01 |  |
| Receiving incorrect amount | 02 |  |
| Did not receive from UNICEF at all | 03 | **(Go to N1 at the end of this questionnaire)** |

**~~Ask all~~**

**~~Q7. And are you aware that the Child Cash Grant from UNICEF will initially run for a period of 6 months?~~**

~~Yes 1~~

~~No 2~~

**Section (3) Cash delivery mechanism**

***Let’s talk about cash delivery mechanism***

**Ask all**

**Q8. First, how do you withdraw the Child Cash Grant monthly payment from the bank?**

Iris scan 01

ATM card 02

**Ask all**

**Q9. Did you face problems while withdrawing the cash?**

Yes 1

No 2

**If answered “yes” in Q9, ask:**

**Q10. What are these problems? (Don’t read – multiple responses allowed)**

|  |  |
| --- | --- |
| 01 | I don’t know how to use the ATM Machine |
| 02 | The machine is out of service most of the time |
| 03 | The ATM machine is far from my residence |
| 04 | I don’t feel safe using the ATM machine |
| 05 | The machine swallowed the Card |
| 06 | The iris scan didn’t work |
| 07 | It took too much time to receive the ATM card |
| 08 | The head of family is not always available to withdraw the money |
| 09 | The allowed period of time to withdraw the cash grant is not sufficient |
| 10 | Long line to reach the ATM machine/have to go to the bank more than once to able to withdraw the money because of the crowds |
| 11 | There is only one ATM in the whole area |
| 97 | Other (Specify ) \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ |

**Ask all**

**Q11. Do you usually receive a text (SMS) message on your mobile from UNHCR or UNICEF to alert you that the payment is ready for you to withdraw from the bank?**

Yes 1

No 2

**Section (4) Child Cash Grant expenditure**

***Now, I want to ask you about the total Cash Grant that you receive from UNHCR and UNICE together.***

**Ask all**

**Q12. I’m going to read you a list of different expenditures that people who receive the Cash Grant spend it on. For each one, please tell me if you spend the Cash Grant on it or not? Here, I mean the cash grants received from both UNICEF and UNHCR**

**Ask all**

**Q13. Now, could you give the five biggest expenses that consume your total Cash Grant received from UNHCR and UNICEF starting (1) with the largest expense?**

|  |  |  |
| --- | --- | --- |
| **Q13.**  **(1) biggest expense (5) lowest expense** | **Q12.** | **Expenditure** |
|  | 01 | Rent |
|  | 02 | Electricity, water bills and gas |
|  | 03 | Telecommunication and mobile subscription |
|  | 04 | Food |
|  | 05 | Education for children |
|  | 06 | Health care services adults |
|  | 07 | Medicine adults |
|  | 08 | Health care services for children |
|  | 09 | Medicine for children |
|  | 10 | Transportation |
|  | 11 | Debts |
|  | 12 | Emergency savings |
|  | 13 | Other children expenditures |
|  | 97 | Other (specify )\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ |

***I would like to ask you now specific questions about your children expenditures***

**Ask all**

**Q14. As I read each of the following items, please let me know if you spend the Child Cash grant received from UNICEF on it or not?** **Note here that I am referring only to the 20 JD per month per each child that you receive from UNICEF.**

**Ask only about the main expenditure (a, b, c, and d)**

**Q15. And for each expense you mentioned, could you please tell me the estimated amount of money you spend on it monthly?**

**Ask only about the expenditure mentioned in Q14**

**Q16. Out of the specific children expenditures you chose (read out from Q14), could you please tell me which one of these expenditures do you mostly spend the Child Cash Grant assistance on each month? Note here that I am referring only to the 20 JD per month per each child that you receive from UNICEF.**

**(One response allowed)**

|  |  |  |  |
| --- | --- | --- | --- |
| **Q16.**  **Mostly spent on each month** | **Q15.**  **Amount in JD** | **Q14. Child Cash Grant expenditures** | |
|  |  |  | ***a. Education expenditures*** |
| 01 | 01 | School fees |
| 02 | 02 | School transportation |
| 03 | 03 | Other school related expenses (books, stationary, uniform, pocket money…etc) |
|  |  | ***b. Heath care expenditures*** | |
| 04 | 04 | Transportation to health care facilities |
| 05 | 05 | Doctor fees |
| 06 | 06 | Medicine |
|  |  | ***c. Food expenditures*** | |
| 07 | 07 | Infant/ Children milk |
| 08 | 08 | Infant/ Children food |
| 09 | 09 | Fresh produce (vegetables, fruits, meat, etc.) |
|  |  | ***d. Other expenditures on children*** | |
| 10 | 10 | Children clothes and shoes |
| 11 | 11 | Diapers/ girls sanitation products |
| 12 | 12 | Toys |
| 13 | 13 | Infants needs such as a trolley/ cot |
| 14 | 14 | Recreation for children |
|  | | 99 | I didn’t spend it on any of the above  **(Record 99 then go to Q17)** |

**Ask all**

**Q17. How far has the JD 20 per child per month helped to cover the basic needs of children?**

Significantly 1

Moderately 2

Slightly 3

Not at all 4

**Ask all**

**Q18. Since receiving the Child Cash Grant, were you able to cover expenses for your children that were not a priority before?**

Yes 1

No 2

**If answered “yes” in Q18, ask:**

**Q19. What were these expenses? (Open-ended – precoded) (Multiple responses allowed)**

|  |  |
| --- | --- |
| Buy clothes/underwear/shoes | 01 |
| Pay for medical treatments/paying for doctors' visits/buy medicine for the children | 02 |
| Buy more quantities of food for the children | 03 |
| Buy fruits and vegetables/buy meat and poultry for the children | 04 |
| Buy milk for infants and children/buy more milk | 05 |
| Buy diapers | 06 |
| Pay for school transportation /pay for school bus | 07 |
| Pay for school expenses/school allowance | 08 |
| Pay for education | 09 |
| Buy toys | 10 |
| Other (Specify) | 97 |

**Section (5) Coping Mechanism**

***Now, let’s move to another subject. I’d like to ask you some questions about your living conditions.***

**Ask all**

**Q20. Now that you have started receiving the additional amount from the UNICEF Child Cash Grant, did this help in improving your family’s overall living condition?**

|  |  |  |
| --- | --- | --- |
| **Ask Q21 then skip to Q23** | 1 | Yes |
| **Ask Q22 and continue** | 2 | No, not at all |

**If answered “yes” in Q20, ask:**

**Q21. Could you please tell me how did the additional Child Cash Grant amount from UINCEF improve your family’s overall living condition?**

**(Don’t read – record first three answers - multiple responses allowed)**

|  |  |
| --- | --- |
| 01 | Moved to a better house/ area |
| 02 | Able to pay the rent |
| 03 | No more in need of sharing costs with the host family |
| 04 | Able to pay your debts/less debts |
| 05 | Less in need of remittances |
| 06 | Less in need of cash assistance from NGOs/CBOs |
| 07 | Less in need to sell properties/assets |
| 08 | No more need to sell food voucher |
| 09 | Less in need to borrow money |
| 10 | The children stopped working |
| 11 | The children stopped asking for money (begging) |
| 12 | Improvement in food quality/food quantity for the children |
| 13 | Ability to buy clothes/underwear/shoes |
| 14 | Ability to buy milk for infants and children/ability to buy more quantities of milk |
| 15 | Ability to buy diapers |
| 16 | Ability to give allowance for the children |
| 17 | Ability to pay water and electricity bills |
| 18 | Ability to buy medicine/to pay for doctors’ visits/ to pay for medical services |
| 19 | Improvement in the overall house condition/buying home appliances such as an oven |
| 20 | Ability to pay for transportation |
| 21 | Ability to pay for children's' education |
| 97 | Other (Specify) \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ |

**If answered “no” in Q20, ask:**

**Q22. Why didn’t the Child Cash Grant improve your family’s overall living conditions? (Don’t read – multiple responses allowed)**

|  |  |
| --- | --- |
| 01 | The landlord increased the rent |
| 02 | We stopped receiving food vouchers/or reduction in the value of food vouchers |
| 03 | We stopped receiving non cash/food assistance from humanitarian organizations |
| 04 | We stopped receiving cash assistance from the UNHCR |
| 05 | We stopped receiving cash assistance from NGOs/CBOs |
| 06 | It causes problems between the family members |
| 07 | We stopped receiving supported health care |
| 08 | The amount is not enough/the amount is small/it is not enough to cover basic expenses |
| 09 | Received the cash grant only once |
| 97 | Other (specify) \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ |

**Ask all**

**Q23. I’m going to read a list of possible measures that are usually used to cope with economic hardship. Which of these coping measures are you currently using, if any? (Read out – multiple responses allowed)**

**(If the chosen coping measures were two or more, then ask the respondent to rank them starting at (1) with the strategy they adopted first – a maximum of three) - Ask all**

**Q24. Could you please rank the coping measures you just mentioned using a scale from 1 to 3? 1 means first adopted strategy, and 3 is the last adopted strategy?**

**(Read out ONLY the strategies the respondent chose in Q23 and record the ranking number next to each one)**

**Ask all**

**Q25. Other than the measures that you are using currently, which of the following measures were you using before receiving the cash grant and have now stopped or avoided using it after receiving the cash grant?**

**(If answered “yes” read out the measures that were NOT mentioned in Q23 plus the items (q,r,s)**

|  |  |  |  |
| --- | --- | --- | --- |
| **Q25.**  **measures Stopped/**  **avoided** | **Q24.**  **3 top measures** | **Q23.**  **Current coping measures** |  |
| 01 |  | 01 | a. Reduce accommodation costs by any means |
| 02 |  | 02 | b. Reducing food intake (portion size or no. of meals) |
| 03 |  | 03 | c. Choosing less preferred but cheaper food options |
| 04 |  | 04 | d. Receiving cash assistance from family members (remittances) |
| 05 |  | 05 | e. Receiving humanitarian assistance from NGOs/CBOs |
| 06 |  | 06 | f. Selling properties/assets |
| 07 |  | 07 | g. Selling food voucher |
| 08 |  | 08 | h. Working more than one job |
| 09 |  | 09 | i. Borrowing money |
| 10 |  | 10 | j. Using your savings |
| 11 |  | 11 | k. Asking for money |
| 12 |  | 12 | l. Dropping children out of school |
| 13 |  | 13 | m. Let your children work (child labor) |
| 14 |  | 14 | n. Let your children ask for money |
| 15 |  | 15 | o. Reduction of essential expenditure on health |
| 16 |  | 16 | p. Reduction of essential expenditure on education |
| 17 |  |  | q. **(ask only for Q25)** immigrate to another country for residency |
| 18 |  |  | r. **(ask only for Q25)** Move back to the refugee camp |
| 19 |  |  | s. **(ask only for Q25)** Return to Syria |
| 97 | 97 | 97 | t. Other **(don’t read)** **(Specify)** \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ |
| 99 |  |  | Did NOT avoid any strategies **(don’t read)** |

***Additional Question Sheet for participants NOT receiving cash from UNICEF***

**QN1. Have you ever received (in the last 8 months) an amount from UNICEF over what you usually receive from UNHCR?**

|  |  |  |
| --- | --- | --- |
| Yes | 01 | **Go to QN3** |
| No | 02 | **Continue** |

**QN2. Have you ever received an SMS from UNICEF indicating that you are eligible to receive a cash grant dedicated to meeting the basic needs of your children?**

|  |  |  |
| --- | --- | --- |
| Yes | 01 | **Go to QN8** |
| No | 02 | **End interview** |

**QN3. Were you informed about the decision to stop the assistance?**

|  |  |  |
| --- | --- | --- |
| Yes | 01 | **Continue** |
| No | 02 | **Go to QN6** |

**QN4. What were the reasons behind stopping the assistance?**

**(Don’t read – Multiple responses allowed)**

|  |  |
| --- | --- |
| Shortage of funding | 01 |
| Improvement in your living conditions in comparison to the other refugee families | 02 |
| You have not withdrawn the last cash grant amount | 04 |
| Other (Specify) \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ | 97 |
| Don’t know the reasons why | 99 |

**QN5. How were you informed of the decision to stop the assistance?**

|  |  |
| --- | --- |
| SMS | 01 |
| Home visit from UN staff | 02 |
| Other (Specify)\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ | 97 |

**QN6. Are you aware that you can appeal against the decision to suspend your assistance?**

|  |  |  |
| --- | --- | --- |
| Yes | 01 | **Continue** |
| No | 02 | **Go to S8 and end the interview** |

**QN7. Are you aware of the procedure to be taken to make an appeal?**

|  |  |  |
| --- | --- | --- |
| Yes | 01 | **Continue** |
| No | 02 | **Go to S8 and end the interview** |

**QN8. Did you file an appeal?**

|  |  |  |
| --- | --- | --- |
| Yes | 01 | **Continue** |
| No | 02 | **Go to S8 and end the interview** |

**QN9. Do you think the appeal process is fair?**

|  |  |  |
| --- | --- | --- |
| Yes | 1 | **Go to QN11** |
| No | 2 | **Continue** |
| Don’t know | 8 | **Go to QN11** |

**QN10. Why not?**

**\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_**

**QN11. Do you think the appeal process is time consuming?**

|  |  |
| --- | --- |
| Yes | 01 |
| No | 02 |

|  |  |  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| |  |  |  |  |  | | --- | --- | --- | --- | --- | | **HOUR** | | **:** | **MINUTES** | | |  |  |  |  | | **Interview start time**  **(24 hrs.)** | **S8.** |

***Thank the respondent***

**Interviewer:**

**S9. Please record any other comments or observations, such as describing the house condition, the family/children condition, the house area, observations on the respondent…etc**

**Please also record if you have noticed any changes, whether better or worse, to respondent/family’s overall situation.**

**\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_**

**Interviewer:**

**Please record any additional information, if any, about the interview as a whole, and whether the UNHCR file number, or the head of household has changed.**

**\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_**

**Interviewer: Please provide the UNICEF papers to the respondent. If he/she asked for more information, please let them know that you have no information and that they can call one of the centres for more information.**